

Questions

1. How much will this pump cost to operate on a monthly and yearly basis?
 2. Do you lease your pump?
 3. Do you provide a loaner so I can determine if this pump is right for me?
 4. What is the warranty on this pump? Does the same warranty apply to all components of the system?
 5. Can I extend the length of the warranty? At what cost?
 6. Does the pump time expire and what happens after it expires?
 7. If there is a problem with my pump system, how do I get it serviced?
 8. If my pump ceases to operate and the warranty has expired, how do I get my pump repaired or replaced and at what cost?
 9. If the manufacturer comes out with a new model of pump, is my pump upgradeable? How much will this cost? Does the upgrade include a full warranty period?
 10. How will I be notified if there is a problem with my pump or a recall?
 11. Do you have authorized distributors for the supplies in my area? Are there supplies that are unique to this pump, e.g. batteries, connections other than Luer Locks?
- Get your answers in writing !**

Manufacturer's Web Sites

and

Canadian Telephone Numbers

Accu-chek www.disetronic-ca.com

1-800-280-7801

Animas www.animas.ca

1-866-406-4844

Cozmo www.autocontrol.com

1-800-461-0991

Minimed www.minimed.ca

1-800-444-4649

Questions to

Consider when

Purchasing

an

Insulin Pump

One is often overtaken by the technology when a pump is purchased. And so we should be, because it is very important in achieving optimal glycemic control. However, once the technology is conquered there are often questions we wish we would have asked at the time of purchase. The purpose of this brochure is to provide some assistance in asking the right questions at the right time. A table has been included that allows you to record the data for comparison. The important thing is not to let these issues stop you from using insulin pump therapy - just be aware.

This brochure was compiled

from information provided by

insulin pump users and

health care professionals

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Comparison of Non-Technical Information for Insulin Pumps Available in Canada

Pump Manufacturer	Model	List Price [as of Date]	Monthly ¹ Operating Cost ²	Warranty & Timeout ³	Lease	Loaner	Service After Warranty Expiry	Upgradeable
Johnson & Johnson Animas	IR - 1000 IR - 1200							
Medtronic Minimed	Paradigm 515 Paradigm 715 Paradigm 522 RTS Paradigm 722 RTS							
Roche Accu-Chek	Spirit							
Smiths Medical Cozmo	Cozmo							

¹ Based on 10 sites, sets and reservoirs.

² Components that must be replaced at a rate greater than one month must have the prorated cost included in the monthly cost figure.

³ Timeout refers to the length of time in years that the pump will operate before automatically shutting down.